

2022 Environmental, Social, and Governance Highlights

DRIVING PROGRESS

In 2022, we made meaningful strides toward building a more sustainable and resilient business, workplace, and industry. We continued to work toward our goal of achieving net zero Scope 1 and 2 greenhouse gas (GHG) emissions by 2050, and became the **first fixed-base operator (FBO) worldwide to achieve carbon neutrality in our operations.**

As the first FBO to offer a permanent supply of Sustainable Aviation Fuel (SAF) to business aviation, we expanded our physical SAF supply in 2022 and have pumped over 17 million gallons of SAF to date. We also made progress toward measuring our social and governance performance, setting ambitious objectives, and building our capacity to meet those objectives.

Looking ahead, sustainability will continue to inform our company strategy as we invest, innovate and collaborate with key external partners. We invite you to join us in shaping a more sustainable future for our industry.



OUR ESG PRIORITIES



In 2022, Signature became the first domestic and international FBO to achieve aggregate Tier 1 NATA sustainability certification.

Our FBO in Eagle County, CO, is the first individual FBO to achieve NATA Tier 3 Sustainability Certification, the industry's highest sustainability standard for business aviation.



Supporting DEI in Our Industry and Communities

In 2022, we hosted Girls in Aviation Day events at multiple bases in collaboration with Women in Aviation International (WAI). We are proud to support WAI's mission to develop an inclusive aviation industry and encourage women to pursue aviation careers.



The #1 Global Fixed Base Operation Network

Our leading global network of FBO locations, together with our high-quality people, skills and technical capabilities, and our relationships with customers and other partners, strongly position us to continue to lead sustainability progress in the Business and General Aviation (B&GA) industry, growing and creating value for all our stakeholders.

200+
FBOs

27
Countries

6,000
Employees

Continued growth through acquisitions of 14 TAC Air FBOs and Sunrise Jets at Francis S Gabreski (FOK) airport



SIGNATURE CARES ABOUT OUR ENVIRONMENT

Pumped **10 million** gallons of **SAF** at 17 bases across our network in 2022

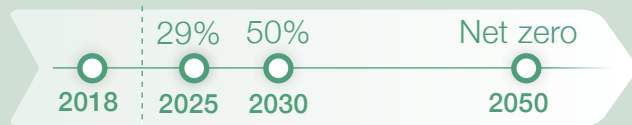
Deployed **1,160+** new low- or zero-emitting GSE units, on top of additional fuel efficiency upgrades and exploration of emerging technologies

36 facilities have customer-facing electric vehicle charging stations as of 2022

Installed solar panels at **2 facilities** with 20 more planned through 2030

Evaluated physical risks to our operations and identified mitigation actions

Our emissions reduction targets are aligned with the Paris Agreement goal to contain global temperature increase to 1.5°C above preindustrial levels:



2022 Progress:

27% reduction in Scope 1 and 2 *location-based* emissions &

65% reduction in Scope 1 and 2 *market-based* emissions compared to 2018 baseline



SIGNATURE CARES ABOUT OUR PEOPLE

Established **Chief People Officer** role to advance social impact and strategy

Engaged in volunteer efforts globally, with **over 850 hours** of service by staff at our Orlando office alone

Provided training for all employees to assist in identifying and reporting third-party human trafficking

HEALTH & SAFETY:

Achieved **146%** of our target for **36,900** safety observations and recognized staff for exceptional safety service

44 bases reported zero injuries; identified actions to address safety incidents at additional bases

Introduced mandatory annual **safety recertification programs** for towing and wing-walking

Set target to identify a

VP of Safety and Security to help achieve and build upon performance targets and support strategy

Completed conversion of PFAS-based fire suppression systems at 2 bases with 14 additional projects underway and full replacement planned across all systems



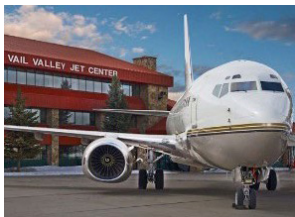
SIGNATURE IS COMMITTED TO STRONG GOVERNANCE

PRIORITIZED CYBERSECURITY

Made significant investments in processes, people, and technology to enhance our cyber maturity, including:

- Implemented continuous monitoring methodology resulting in a **60% decrease** in vulnerabilities in our network
- Educated workforce on security best practices through **cybersecurity awareness training and anti-phishing campaigns**
- Implemented a **Zero-Trust Model** for existing FBOs and set target to implement the model for all new acquisitions
- Set target to formalize Governance, Risk, and Compliance and data loss prevention programs

LEARN MORE about our sustainability efforts on our website



DECARBONIZATION SPOTLIGHT: Achieving Carbon Neutrality at Signature's Eagle County, CO FBO

In December 2021, we announced the purchase of Vail Valley Jet Center (VVJC) FBO at the Eagle County Regional Airport (EGE) in Colorado. EGE was already committed to sustainability, with rooftop solar on Hangar 6, LED lighting, a fleet of electric tugs, as well as existing recycling protocols and other efficiencies on site. After the acquisition, we invested in various decarbonization efforts to achieve Carbon Neutral status in September 2022, including energy efficiency upgrades, utilization of B20 in all diesel-powered equipment, upgraded fleet to include electric and lower-emission ground-service equipment, purchased 100% renewable energy, and offset remaining Scope 1 emissions through purchase of verified local offsets.